

Digiexam

The Data Processing Agreement

Subprocessors

Updated 2023-12-20

Digiexam uses third-party Data subprocessors to provide our service. The data processing agreement from these Subprocessors can be provided upon request by sending an email to the suppliers directly (See "More information" in the table below).

Subprocessor	Location	Agreement	Service	Data category	Resources
Elastic	EU	Data Processing Agreement with GDPR Compliance	Search engine that improves the accuracy and speed of search features	Name, email, user code, accessibility settings	Privacy Information DPA Contact
Google Cloud Platform	EU	Data Processing Agreement with GDPR Compliance	Cloud service used for hosting the platform	All categories that are processed	Privacy Information DPA (Addendum) Contact
Intercom	EU	Data Processing Agreement with GDPR Compliance	Platform to manage end-user in-app chats	Name, email	Privacy Information DPA Contact
Brevo	EU	Data Processing Agreement with GDPR Compliance	Platform used to send promotional emails	Name, email	Privacy Information DPA Contact
MongoDB¹	EU	Data Processing Agreement with GDPR Compliance	Database server management	Name, email, student code, accessibility settings, biometrics data for face recognition, IP address	Privacy Information DPA Contact

¹Applies only if you as a customer are using our Add-on proctoring solution.